



Combined Management Consultants

CMC Banking and Finance Overview

Combined Management Consultants (CMC) is a quality independent ERP, Project Management, Business and IT Consulting organisation.

CMC has been in business since 1980 providing Strategic ERP Consulting and Project Management Services to over 100 organisations across a range of industries including Distribution, Manufacturing, Warehouse Management, Supply Chain, Retail, Telecommunications, Finance and Government.

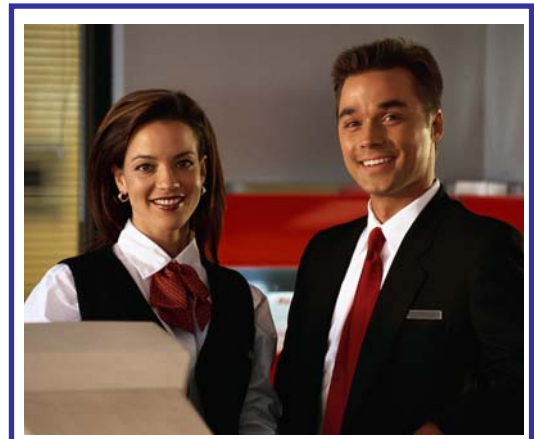
Having helped determine the needs of our clients, the goal of each and every member of our team of strategic consultants, project managers and systems professionals, is to deliver results and complete projects on time and on budget. The consistent achievement of this objective has made us a valued partner to our clients as well as many leading IT and Professional Services organisations.

High Value Professional Services

The foundation of our portfolio of skills is Strategic ERP Consulting and Project Management expertise.

We specialise in:

- **Strategic Business and Information Systems Planning**
- **Program and Project Management**
- **Vendor and System Evaluation and Selection**
- **Business Process Analysis**
- **Requirements Definition**
- **Tender and Vendor Management**
- **Change Management, Transition and Training**
- **Test Management and Testing Methodology**
- **Quality Assurance Reviews**
- **Independent Steering Committee Representation**
- **Business Case Development**
- **Networks and Infrastructure**



Proven Solutions

CMC has delivered proven results to many banking and financial services organisations. The key reason for our success is the quality and collective experience of our people. CMC is able to demonstrate a successful track record with all our customers and our unique set of **capabilities makes us an** ideal choice as a long term business partner.

Our consultants have experience working with the following organisations in Australia and overseas:

- **AAMI Insurance**
- **Ferrier Hodgson**
- **ING Australia**
- **Macquarie Bank**
- **NRMA**
- **Suncorp Metway / GIO**



Specific Banking and Finance Skills

Our consultants have the following collective knowledge and skills:

Business Focus

- ✓ Strategic Project Management (Funds Management, Euro, Continuous Linked Settlement, Accounts Payable, Asset Register).
- ✓ Stored Value Smart Cards (Mondex) and Credit Cards (Acquirer).
- ✓ Risk (Operational Risk, Basel II, Trade & Position Management).
- ✓ FX Trading & Settlements, FX Dealing License Applications.
- ✓ Financial Process Improvement (call centre process optimisation).
- ✓ Development and Support Management (Term Deposits, Loans, Current Account).
- ✓ Mortgage Systems (Servicing, Document Tracking, Mortgage Conversions).
- ✓ Service Centre - Back-Office (Periodic Payments, General Transaction Systems, Commercial Bills, Cash Transaction Reporting, Standard Letter Management and Printing).
- ✓ Wealth Management (Financial Adviser and Customer Management, Adviser Commissions, Investment Projections, Investment Reports).
- ✓ Online Managed Fund/Superannuation Account Enquiry and Payment Gateways.
- ✓ Business Continuity and Disaster Recovery Planning.
- ✓ Desktop Software Strategy.
- ✓ Property Accounting.
- ✓ Contract Management.
- ✓ Group Accounting Systems.



Technical Focus

- ✓ Architecture & Design (Enterprise Application Integration).
- ✓ Specific IT Consulting (Sizing, Product Selection, Feasibility, Pilots and IT strategy).
- ✓ Payments (RTGS, SWIFT FIN).
- ✓ Security (Public Key, Certificates, Identrus, Single Sign on).
- ✓ Management of bespoke Software Development and Integration (CLS, Accounting, Risk Management, Cards, Equities, Derivatives, etc).
- ✓ Call Centre (Collections including Predictive Dialler, Staff Rostering and Scheduling).

Combined Management Consultants
PO Box 511 Manly NSW 1655
Ph + 61 2 9977 8338 | Fax: + 61 2 8456 5971
ABN 17 001 982 716 | www.cmcaust.com